

# *An update from Quality Assurance Department*

*Dear Students,*

*The update for last week focused on 'Open Door Policy'.*

*The aim of this policy is to encourage open communication and discussion between students, staff, team members and managers*

*The update for this week focuses on 'Personal Tutoring and Student Support Policy and Procedures'.*

*The aim of this policy is to outline how the College supports individual students to progress with their studies and engage them to provide informative, personalised and enjoyable learning experience.*

*The link to the policy on NCL website is as follows:*

<https://nelsoncollege.ac.uk/sites/default/files/2019-11/Personal%20Tutoring%20and%20Student%20Support%20Policy%20and%20Procedures%20Ver%204.8%20PM..pdf>



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